ANT*labs*EzTV

Powering The Future of Hospitality with Innovation

ANTlabs HOSPITALITY

ANTlabs is a Singapore-based technology company with more than 25 years of R&D and global deployments in hospitality networking and digital guest services. We enable secure, seamless, and scalable networks across hotel groups, large venues, and operators — supporting services ranging from Hotel Wi-Fi / HSIA to next-generation digital guest experiences such as secure in-room casting and personalized onboarding.

By combining high-tech innovation with high-touch service, ANTlabs empowers hotels to improve guest satisfaction and streamline operations through centralized management across multiple properties and service types.

Our solutions are trusted by leading hotel groups and world-class venues worldwide.

3000+ GLOBAL INSTALLATIONS

50+ COUNTRIES

25 YEARS OF EXPERTISE

Who We Are:

- A **pioneer in hospitality technology**, delivering **cutting-edge solutions** that blend **automation with the human touch**.
- Over **3000 global installations** across **50+ countries**, trusted by **top hotel brands**.
- Recognized for our **24/7 world-class support** and commitment to customer success.
- **ISO/IEC 27001 Certified** ANTlabs follows **industry-best practices** for information security, ensuring **secure and reliable solutions**.

Our Vision:

To empower hoteliers with smart, guest-centric solutions that:

- **Enhance Guest Satisfaction**: Frictionless check-ins, personalized services, and reliable connectivity.
- **Boost Operational Efficiency:** Automated, streamlined processes free up staff for higher-value guest interactions.
- **Drive Loyalty and Revenue:** Improved experiences lead to **positive reviews, repeat bookings**, and **increased profitability**.

WHY CHOOSE ANTlabs

Reliability & Scalability

Proven, enterprise-grade solutions designed for seamless scalability.

Seamless Integration

Our products work with leading PMS and hotel systems.

Guest-Centric Innovation

Built to meet the evolving expectations of modern travelers.

Beyond Channels

Delivering Value with Every Screen

ANT*labs*EzTV

From traditional TV channels to a full digital compendium, ANTlabsEzTV enables you to recognize and deliver personalized services tailored to your valued guests.

IPTV

Immersive HD & UHD Live TV Experience

PMS

Go an Extra Mile with PMS Integration

Increased Revenue

Turn your TV Screen to boost your revenue

Digital Compendium

Intuitive menus designed for increased guest engagement

Casting

Casting can be enabled as an add-on module.

CMS

Cloud-enabled CMS for centralized content management.

The Hospitality Challenge

In today's competitive landscape, hospitality providers must differentiate themselves to win customer loyalty and mindshare.

The industry is undergoing a significant digital transformation to meet the expectations of a tech-savvy generation. Guests now demand seamless digital experiences alongside traditional hospitality, while staffing shortages and high turnover continue to strain operations.

Traditional high-touch service models, though valued, are manpower-intensive and difficult to scale or sustain amidst workforce challenges.

"Digital high-touch" solutions leverage technology to enhance guest engagement, delivering personalized, value-added experiences that are both scalable and efficient. This approach not only addresses operational pain points but also elevates the overall guest experience.

Integrating digital services into hospitality operations offers a strategic advantage—enabling high-quality, value-added guest experiences while alleviating labor shortages and empowering staff to deliver superior service.

A robust IT infrastructure is fundamental to delivering these digital services. By understanding the guest's digital journey, hoteliers gain valuable insights into how technology can transform the overall hospitality experience.

ANTlabsEzTV is designed to enhance in-room entertainment by enabling guests to interact with the TV interface seamlessly. It not only fulfills their entertainment expectations but also creates new opportunities for hoteliers to drive revenue through targeted engagement and personalized services.
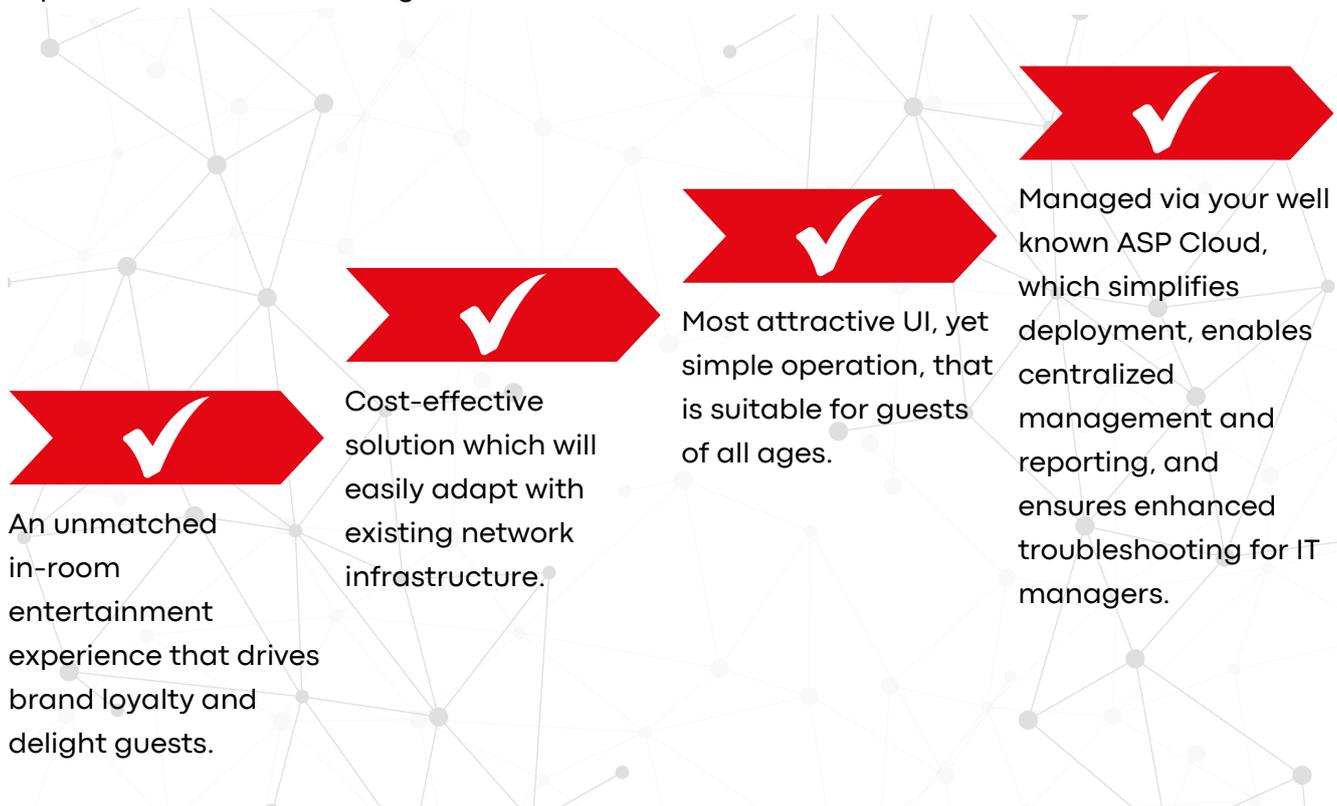
Enhancing Guest Experience

Introducing ANTlabsEzTV – Redefining In-Room Entertainment and Guest Engagement
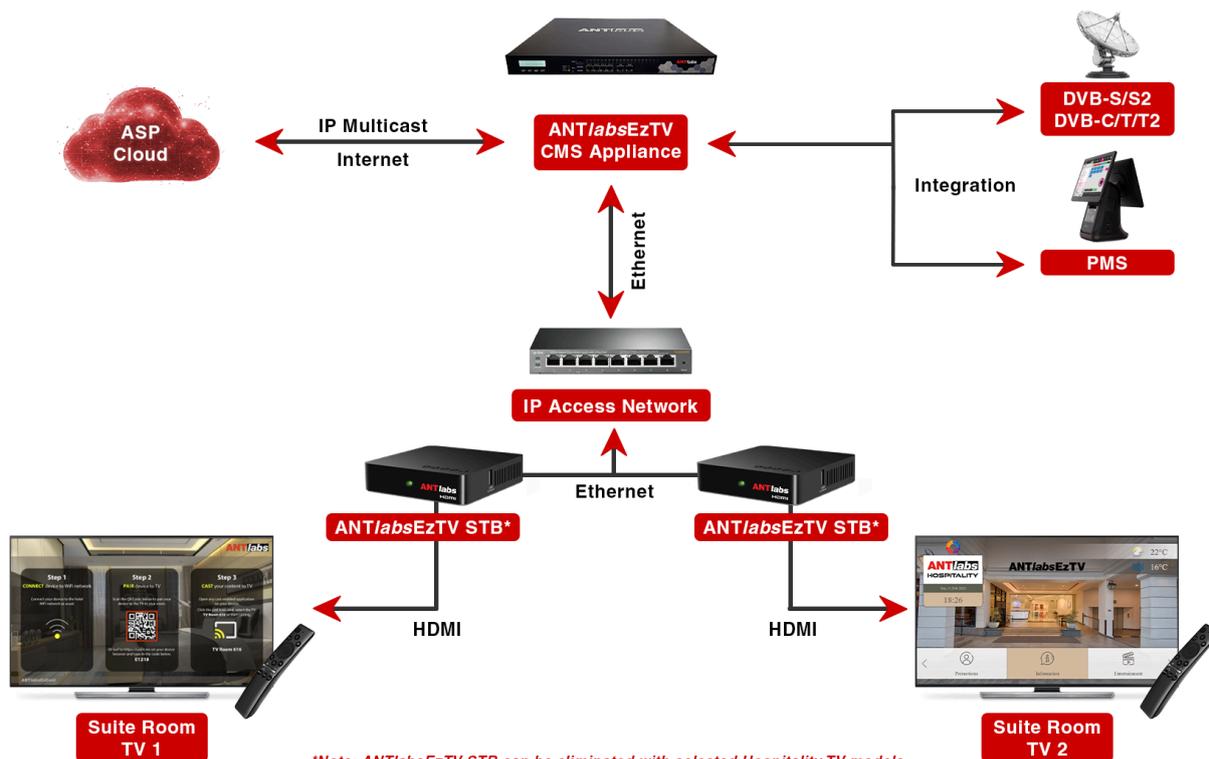
With ANTlabsEzTV, we empower hotels to transform in-room TVs into powerful entertainment, information, and service hubs—combining the familiarity of home comforts with the luxury of a full digital concierge experience. With the ability to transform in-room TVs into powerful Entertainment hubs, ANTlabsEzTV provides guests with a truly immersive digital experience.

Designed to deliver a premium digital experience, ANTlabsEzTV supports Full HD and Ultra HD content, interactive TV features, real-time information (such as weather, flight updates, and news), and integrates smoothly with many Property Management Systems (PMS). The platform offers multilingual support, guest surveys, express checkout, and direct communication with hotel departments, creating a truly personalized stay.

The solution is designed to offer top-notch technology to your valued guests while ensuring cost-effectiveness and ANTlabsEzTV scales easily with existing network infrastructure. When paired with ANTlabs gateways and cast servers, the solution ensures elevated quality of experience for the valuable guests.

✔ An unmatched in-room entertainment experience that drives brand loyalty and delight guests.

✔ Cost-effective solution which will easily adapt with existing network infrastructure.

✔ Most attractive UI, yet simple operation, that is suitable for guests of all ages.

✔ Managed via your well known ASP Cloud, which simplifies deployment, enables centralized management and reporting, and ensures enhanced troubleshooting for IT managers.

ANTlabsEzTV
at-a-glance

Note: ANTlabsEzTV STB can be eliminated with selected Hospitality TV models.

Live TV

Enjoy HD/UHD crystal-clear picture quality for an enhanced viewing experience. Compatible with all types of TV signal inputs, including:

• Satellite (DVB-S/S2)
• Cable (DVB-C)
• Terrestrial (DVB-T)
• IP Streaming – Multicast / Unicast (UDP, RTP, RTSP, HTTP)
• Hybrid configurations using any combination of the above

Wake-Up Call

Guests can conveniently set a wake-up call from the Front Desk or set an alarm thorugh the in-room TV. This eliminates the need to wait in call queues to the front desk, providing greater convenience to the guest and operational efficiency to the front desk staff.

ANTlabsEzTV
at-a-glance

Content Management System

ANTlabsEzTV CMS is a flexible, web-based platform that enables hoteliers to update and customize system content anytime to meet their evolving needs. Key features include:

· Editing and managing the ANTlabsEzTV system menus and content

· Configuring and controlling of TV channels within the ANTlabsEzTV IPTV system

· Configuring the ANTlabsEzTV Digital Signage system

· Maintaining multiple user access levels for secure and efficient management

This intuitive system empowers hoteliers with full control over their in-room entertainment and communication solutions.

Personalized Welcome Message

Create a warm and memorable first impression by greeting guests with a personalized Welcome Message displayed on the in-room TV upon their first entry. The message is automatically presented in the guest's preferred language, based on their nationality, ensuring a personal and culturally relevant experience from the moment they arrive.

Two-Way Messaging

The feature enables seamless two-way communication between guests and hotel staff. Front Desk staff can send informational or promotional messages to individual rooms, groups of rooms, or all guest rooms. The guests can also send messages directly to the Front Desk via the in-room TV interface, enhancing responsiveness and guest satisfaction.

Guest Surveys

Guests can conveniently complete detailed questionnaires directly from the in-room TV, allowing hotels to gather valuable insights about their stay and overall satisfaction.

ANTlabsEzTV at–a–glance

Quick Surveys

Hotels can prompt guests with short, targeted surveys immediately after they use a paid service or a package-included amenity — capturing timely feedback to improve service quality and guest experience. If a guest experienced any dissatisfaction, the issue could be addressed immediately before it landed as a negative review online.

Bill View

Guests can view their up-to-date bill at any time during their stay through the in-room TV. The View Bill feature displays detailed charges for all products and services posted to the guest's room, such as restaurant orders, wellness services and more.

Express Checkout

Guests can streamline their departure by reviewing their bill and sending an Express Checkout request directly to the Front Desk via the in-room TV. This reduces waiting times and enhances convenience, especially during peak checkout hours.

News

The system offers guests live news updates via integrated RSS feeds from popular international news outlets such as BBC, DW, and others—keeping them informed with current events from around the world.

Weather Forecast

Guests can access up-to-date local and global weather information directly on the in-room TV. The system displays a five-day forecast, helping guests plan their activities and stay better informed throughout their visit.

Flight Information

Guests can view real-time details of arriving and departing flights from the nearest airport, directly through the in-room TV. This feature ensures convenient access to up-to-date travel information without needing to check external sources.

ANTlabsEzTV at-a-glance

Interactive Guest Directory

ANTlabsEzTV enables hotels to replace traditional in-room paper folders with a fully interactive digital Guest Directory. Guests can easily browse hotel services, facilities, and useful information through the in-room TV. When a service is selected, the system automatically redirects the guest to the relevant section, providing detailed descriptions, images, and even options for service reservations or inquiries, enhancing convenience and guest engagement.

Online Shop

Transform the TVs in every hotel room into a personalized online shopping experience. Your guests can browse and purchase souvenirs, exclusive items, jewelry, fine wines, artwork, and more—all from the comfort of their rooms. Elevate convenience and boost your luxury hotel's retail sales effortlessly.

Maintenance Request Management

Hotel staff can easily report malfunctions or issues in guest rooms or common areas by sending maintenance requests directly to the Maintenance Department (or other relevant departments). This ensures prompt attention and streamlines issue resolution.

Current Promotions

Boost visibility and increase revenue by promoting your hotel's restaurants, products, and services directly on the in-room TV. Use targeted advertising to inform guests about ongoing offers, promotions, and upsell opportunities—all from a centralized digital platform.

Minibar Consumption Reporting

Hotel staff can report minibar consumption directly from the in-room TV interface during room checks. These reports are sent in real-time to the hotel's Property Management System (PMS), ensuring accurate billing and efficient inventory management.

Room Status Update & Synchronization

After room inspection, housekeeping staff can update the room status as "Dirty," "Clean," or "Inspected" directly from the system interface. Once updated, the room status is automatically synchronized with the hotel's Property Management System (PMS), providing real-time visibility to Front Desk staff regarding room availability for guest check-in.

Trusted by Leading Brands Worldwide

Customers using ANTlabs platform and services across multiple solutions.

Contact us now

Let's create seamless, personalized guest experiences with automation and human touch.

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SCAN ME